The Warren County Board of Education seeks bid proposals to provide technical assistance and support services that may include one or more, but not be limited to the following:

- Skyward Network Technical troubleshooting
- Experience with wiring connectivity troubleshooting
- Experience with creating a network with all computers logging into a domain with restrictions
- Windows Server troubleshooting
- Google and Microsoft Cloud Services
- Troubleshooting of educational server software district already has in place (Reading Coach, Read 180, etc.)
- Switching, routing and firewall troubleshooting.
- Network security

Bidders will have demonstrated successful experience in all areas identified above with emphasis on current and emerging technology trends in public K-12 education, specifically:

- On-site service
- Remote service
- Physical server and network systems
- Virtual server and network systems
- Maintaining wiring connectivity throughout the district
- Wireless Access Points and Controller
- Desktop, server and other device Operating Systems including Microsoft Windows XP, Microsoft Windows 7, 8, and 10, Microsoft Windows Server 2003 – 2016
- Google for Education Setup
- Office 365 Setup

Bidders will have demonstrated successful experience working together with school district personnel at all levels to rapidly identify needs and implement solutions.

Bidders will have demonstrated successful experience working together with other school district service providers, especially Internet Service Providers, hardware and software providers, to rapidly identify obscure problems and implement resolutions.

The Winning Bidder must be available for emergency service 24 hours per day, 7 days per week, and 365 days per year.

Warren County Board of Education
Bid Tab

Network Technical Services

Firm Name_____

Address_____

City/State/Zip_____

Phone Number_____

Print Name_____

Authorized Signature_____

E-mail address_____

Total price $_____

Travel time, if needed on site_____

Additional Comments: